



Global Precision Manufacturing
dba Huntington Vacuum Products

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RMA Policy

Please contact customer service if for any reason you need to return an item. Please call 800-227-8059 or email to: vacman@huntvac.com. Huntington Vacuum Products are used in a wide variety of industrial processes so therefore we must require a "Health and Safety" form to be filled out and returned prior to being granted an RMA number.

The Health and Safety form is available online that will allow for speedier service when requesting an RMA (Returned Material Authorization). You may download the form here: [Website H & S form](#). You can print/fax this form to our fax number: 530.273.4165 or simply email back to Customer Service at: vacman@huntvac.com.

Once you have returned the Health and Safety form you will be contacted by customer service with directions on returning the item(s). Please follow all **shipping, packaging and handling** instructions given by customer service to insure a safe delivery of the product(s). Products delivered damaged due to **improper packaging** and **handling** may have the **RMA** revoked. If this is the case your item(s) will be returned to you for final disposition.

Customer service will keep you informed of warranty status, quotes for repairs, estimated return date, etc. We strive to treat all returns with expediency and thorough inspections to achieve the least possible turnaround time. If at any time you have questions about your RMA please contact us at the toll-free number above.